

Patient Participation Group Minutes

Wed 3rd June 2026.

Attendance:

PPG: Brenda Bell, Gail Johnson Stuart Wilson, Sue Atherton, Lesley Wells, Marion Hall

Surgery: Danielle Roberts, Angela Maine

Apologies:

Sharon Conroy, Janis Gregory

Minutes from previous meeting:

The minutes from the previous meeting were agreed.

Staff Updates:

As previously reported, Dr Mushtaq has now joined the surgery, and Bethany Taylor has joined the nursing team 3 days per week.

Amy is expected to return in September.

There is a vacancy on the administration team.

Patient Questionnaire.

The patient questionnaire requires updating to reflect the implementation of Rapid Health. Action on Lesley to review and update.

Rapid Health

There are some ongoing issues highlighted by the PPG – for example a recommendation to attend A&E is not always appropriate and should maybe be directed to the triage doctor for assessment. Danielle continues to monitor the system and process.

Any other business:

1 – Patients are notified of tests where the results are not within normal range, but not otherwise. Members of the PPG felt that results of RETESTS should be notified to patients irrespective of whether they fall within normal range or not. It was noted that the results are available on the NHS App.

2 – Lesley highlighted the difficulty in attending meetings – it was agreed that she would remain as Chair and where she cannot attend the Vice Chair would take the meeting.

3 – The practice manager shared the updated Privacy Notice.

4 – Flu vaccine clinics will be run during Autumn, and the PPG will provide support where possible.

Next Meeting

September 16th 2026 18:00