

Mickleover Surgery PPG 02/07/2025 18:30

Present:

Lesley Wells, Brenda Bell, Gail Johnson, Sharon Conroy, Sue Atherton, Marion Hall

Amy Yeoman – Practice Nurse

Danielle Roberts – Assistant Practice Manager

Apologies:

Angela Maine was unable to attend tonight's meeting.

Leslie apologised for missing the previous meeting.

Alice Burns has left the group.

Welcome and Housekeeping:

Leslie covered the welcome and housekeeping. She reminded us of the confidentiality requirements.

Role of Practice Nurse:

Amy described the diverse role of the practice nurse – herself and Charlotte Darby. Their responsibilities include:

- Management of long term conditions such as Diabetes
- Screening
- Vaccinations – Flu, RSV, some travel etc.
- Monitoring results
- Ear irrigation
- Dressings
- Breathing tests
- COPD reviews
- Smoking / Alcohol / Diet / Lifestyle advice
- Urine testing
- Management of the emergency trolley
- Tracking drugs, vaccine fridges, ordering vaccines

The practice is recruiting a Healthcare Assistant.

Amy noted that unfortunately there is a shortage of practice nurses nationally.

Previous meeting:

The minutes of the last meeting were agreed.

Staff:

Dr Sin has joined the practice – working days are Monday and Thursday.

Patient Questionnaire:

Dr Shaw has requested the PPG help devise a patient questionnaire and run it. This will be discussed at the next PPG meeting where the group should bring ideas.

PPG Noticeboard:

It was noted that the PPG noticeboard is available near reception for any items the group wished to share.

Rapid Health:

Danielle provided an update on the implementation of Rapid Health – a system that will improve access to surgery processes such as appointments and sick notes etc. For those without a computer the telephone will still be available, but it is hoped that this new system will help alleviate the 8 a.m. rush. It is being rolled out across the country and the results from surgeries using it is positive. There is no date set yet for implementation within the practice but hoped this will happen in Q4. A possible training session was mentioned, and Lesley suggested an information video.

Any other business:

None

Next Meeting

The next meeting will be held 25/09/2025 at 18:30. The surgery to consider inviting Dr Sin, Dr Mbar or the practice pharmacist Minah Rehman to share information on their roles.