

Mickleover Surgery PPG 22/10/24

Present:

Lesley Wells, Gail Johnson, Sharon Conroy, Marion Hall, Brenda Bell, Angela Maine

Apologies:

Alice Burns, Sue Atherton

Ian has retired from the group.

Welcome and Housekeeping:

Angela covered the welcome and housekeeping.

Previous meeting:

The minutes of the last meeting were agreed.

(Proposed by Gail Johnson, Seconded Brenda Bell)

Change of day for future meetings

It was agreed that future meetings be held on Wednesday.

Flu / Covid clinics:

The Flu / Covid vaccination clinics went well. Angela thanked all those that helped.

There was some feedback over the use of the term 'Surname' on the booking-in system. In many communities the preferred term is 'Last name'.

Staff:

A new practice nurse (Charlotte Darby) started in September.

The surgery is recruiting 2 new members of the reception team.

Any other business:

- The PCN is setting up a group for Practice Managers and PPG chairs to meet and give support and focus to practice PPGs. Unfortunately, Lesley Wells is unable to attend so Marion Hall will attend in her stead. The objective is to garner ideas for the PPG going forward.
- Angela is to approach the practice nurses (Charlotte and Amy) and the practice pharmacist (Minha) to see if they would like to talk to us at up-coming PPG meetings.
- It is reported that the phone back facility works well.
- Plans for a social get together for members of the PPG will be discussed at the next meeting.

Next Meeting

The next meeting will be held 22/01/2025 at 18:30