

Mickleover Surgery

Patient Reference Group Meeting Thursday 7th March 2019

PRESENT AT THE MEETING	APOLOGIES
Anne Murfin	Judith Wilmot
Gail Johnson	Gerry Fryer
Jean Parry	Sue Atherton
Brenda Bell	
David Bell	
Liz Greaves	
Brian Greaves	
Lesley Wells	
Stephanie Shepherd	
Angela Maine	

MINUTES		
1.	<p>Welcome /housekeeping</p> <p>Anne opened the meeting by welcoming all attendees and apologised for not attending the last meeting but thanked Lesley for chairing in her absence.</p> <p>Usual housekeeping.</p>	
2.	<p>Apologies – As above</p>	
3.	<p>Minutes of the last Meeting</p> <p>Minutes of the meeting held on 3rd January 2019 were reviewed and agreed to accurately reflect the content of the meeting.</p> <p>Stephanie advised that Lisa Freeman had delivered the leaflets & posters she promised. A display has been made on the noticeboard.</p>	
4.	<p>Review & Planning of Diary for 2019/2020</p> <p>Anne asked Brenda & David how they felt as the newcomers to the group. They said they felt welcomed on joining the group & had enjoyed the past year as members. The longer standing members of the group also felt the past year had gone well.</p> <p>Anne thanked Stephanie & Angela for their continued support.</p> <p>Anne said that speakers add interest to the meetings and educate the members. Everyone agreed. Anne suggested possible speakers from Heart Foundation, Urgent Care Centre, PALS, Osteoporosis, practice Care Co-ordinator or a member of the CCG.</p>	<p>Members to think of possible speakers and let Anne know.</p> <p>Stephanie will speak to Rachael (care co-ordinator)</p>

	<p>Brian said he would like to do a display for Parkinson's Week which is in April.</p> <p>The meetings will continue every 2 months and will stay on the current schedule.</p> <p>Stephanie & Anne will liaise and put the diary together for the coming year.</p> <p>The group discussed the possibility of doing another survey. Possible subjects include Patient Access and Electronic Prescriptions. Members will think about this and organise for later in the year.</p>	
5.	<p>Role of Chair and Vice Chair</p> <p>The group voted Anne to continue as Chair and Lesley to be Vice Chair.</p>	
6.	<p>Practice Opening Hours</p> <p>Stephanie advised that with effect from 1st April 2019 the practice will be closed on a Saturday. Appointments will still be available to patients at the HUB on weekdays until 8pm and on a Saturday & Sunday from 8.009 am until 12.00 pm.</p>	
7.	<p>Changes within the Practice.</p> <p>Stephanie advised that with effect from 1st April 2019 Dr Gayed will be reducing his commitment to the practice.</p>	
ANY OTHER BUSINESS		
	<p>Stephanie answered an enquiry from Jean regarding hearing aids and the aftercare provided.</p> <p>David was nominated to be the group's Event Co-ordinator and arrange the tea/coffee morning in June & November.</p>	
NEXT MEETING		
	<p>The next meeting of the group will be on Thursday 2nd May 2019 at 6.30pm at Mickleover Surgery.</p>	