

Mickleover Surgery

Minutes of the patient group meeting held on Thursday 7th July 2016

Present at the meeting:-Anne Murfin, Jean Parry, Liz Greaves, Brian Greaves, Lesley Wells, Claire Johnson, Stephanie Shepherd and Angela Maine.

Apologies:-Gerry Fryer, Sue Atherton, Judith Wilmot, Jenny Woolley, Gail Johnson and Dawn McIntosh.

	Action
Anne opened the meeting by welcoming members of the group and the guest speaker, Claire Johnson and advised of the usual housekeeping.	
Apologies for absence were received as above.	
Anne introduced Claire Johnson, a specialist occupational therapist in Parkinson's Disease. Claire gave an overview of what Parkinson's Disease is, its causes, effects and treatment and the role she has at SpARC, the Specialist Assessment and Rehabilitation Centre at London Road Community Hospital. Claire answered questions raised by the group and then left the meeting.	
The minutes from the last meeting on Thursday 5 th May 2016 were agreed to be an accurate reflection of the discussion that had taken place. Stephanie and Anne have put the planned events in the dairy.	Stephanie will send a copy of the diary with the minutes of the meeting.
Stephanie explained that Healthwatch Derby are an independent organisation that represent people using health and social care services (GPs, hospitals, dentists, any NHS service, care homes) and gather feedback. They run outreach sessions and Stephanie has invited them to the surgery on the morning of Tuesday 16 th August 2016. One of their representatives will speak to patients and gather information on patient satisfaction with the practice. After looking at the results the group may be able to use this information to identify any trends which could be included in future patient surveys on specific areas that may be highlighted in the feedback.	
Stephanie advised that the Patient Information Screen will be installed within the next 4 months.	

<p>Any other business.</p> <p>Anne asked the group to bring ideas to the next meeting on plans for Christmas.</p> <p>Stephanie gave a staffing update. Nikki, one of the practice nurses left in June. Rachael, a practice nurse joined the practice in May and in the next couple of weeks another experienced practice nurse will be joining the nursing team. The nurse practitioner post which became vacant in February has not yet been filled.</p>	<p>Member to think of plans for Christmas.</p>
<p>Date of next meeting Thursday 1st September 2016 at 6.30pm.</p>	