

Mickleover Surgery

Patient Reference Group Meeting Thursday 6 September 2018

PRESENT AT THE MEETING	APOLOGIES
Anne Murfin	Sue Atherton
Gail Johnson	Jenny Woolley
Jean Parry	Judith Wilmot
Brenda Bell	Gerry Fryer
David Bell	Angela Maine
Liz Greaves	
Brian Greaves	
Lesley Wells	
Stephanie Shepherd	

MINUTES		
1.	Welcome /housekeeping Anne opened the meeting by welcoming all attendees.	
2.	Apologies	
3.	Presentation on the work of Healthwatch Derby Anne introduced Beth Soraka from Healthwatch Derby who presented a very interesting overview of the role of the organisation. Beth also provided the group with contact information for future reference.	
4.	Minutes of the last Meeting Minutes of the meeting held on 5 July were reviewed by the group and agreed to accurately reflect the content of the meeting.	
5.	Extended Access Service Stephanie gave an update on progress towards implementation of this additional service and explained to members of the group who were not in attendance at the last meeting, how the extended access service will benefit patients of the practice.	
6.	Flu Clinics Stephanie explained changes affecting the flu campaign for 2018/19 and the anticipated impact on how the flu clinics are run this year. Anne volunteered support from the group as in previous years. Anyone who would like to help by directing patients, helping patients with coats etc. and generally providing support to ensure that clinics run efficiently were asked to contact Stephanie. Jean and Lesley both said they are willing to help.	Any members of the group who would like to help out to contact Stephanie to confirm clinic dates/time etc.

7.	<p>Volunteer to Chair next meeting</p> <p>Anne mentioned that she would not be available to attend the next meeting on 1 November and asked for a volunteer to chair the meeting in her absence. Lesley very kindly offered to deputise on this occasion.</p>	
ANY OTHER BUSINESS		
	<p>Stephanie announced to the group that due to her other commitments, Jenny has reluctantly taken the decision to resign from the group. She wanted everyone to know that she has enjoyed her time with the group sends her good wishes for your continued success.</p>	
NEXT MEETING		
	<p>The next meeting of the group will be on 1 November at 6.30pm at Mickleover Surgery.</p>	