

Minutes of the patient group meeting held on Thursday 5th July 2018

Present at the meeting:-Anne Murfin, Gail Johnson, Jean Parry, Brian Greaves, Liz Greaves, Lesley Wells, Gerry Fryer, Stephanie Shepherd and Angela Maine.

Apologies:-Sue Atherton and Judith Wilmot.

	Action
Anne opened the meeting by welcoming everyone. Usual housekeeping.	
Apologies received as above.	
<p>The minutes of the last meeting were agreed to be a true reflection of the meeting.</p> <p>Stephanie has contacted Livewell. Anne has contacted Healthwatch Derby and a representative will be at the next meeting in September.</p> <p>Stephanie suggested that members of the group could come into the surgery to help promote Patient Access, the online system to book appointments and order repeat prescriptions.</p>	Member to think of their availability.
<p>As this meeting coincides with the exact date of the 70th anniversary of the NHS Anne gave a presentation of her recollections of working in the NHS and of those of her mother.</p> <p>The group thanked Anne for her interesting presentation and then Anne cut a cake (kindly provided by the practice) to say Happy Birthday NHS.</p>	
<p>Stephanie advised the group about upcoming changes to service in relation to Extended Access appointments. The practice is now part of a larger "Place" group working together. The aim is to open a 'Hub' at Park Farm Medical Centre during late summer to provide appointments for patients to access between 6pm-8pm Monday to Friday and between 8am and 12pm at the weekend. The Hub will be run by Primary Care Plus and staffed by clinical and non-clinical staff, all of whom will currently work in one of the member practices. Primary Care Plus has already been operating the service from 'Hubs' across the city for over 12 months. Patients of Mickleover Surgery will be able to benefit from the Extended Access service once the latest 'Hub' opens. Patient will continue to contact their own GP surgery to arrange an appointment at one of the Primary Care Plus 'Hubs'.</p>	
Any other business:-NONE	
<p>Date of next meeting Thursday 6th September 2018 at 6.30pm.</p> <p>Angela put in her apologies of absence in advance.</p>	