

Mickleover Surgery

Minutes of the patient group meeting held on Thursday 4th January 2018

Present at the meeting:-Anne Murfin, Gail Johnson, Jean Parry, Judith Wilmot, Sue Atherton, Jenny Woolley, Gerry Fryer, Brenda Bell, David Bell, Mary Bayntun, Stephanie Shepherd and Angela Maine.

Apologies:-Lesley Wells, Brian Greaves and Liz Greaves.

	Action
Anne opened the meeting by wishing everyone a Happy New Year and welcomed Brenda and David, two new members who have joined the group. Anne also went through the housekeeping. Everyone introduced themselves.	
Mary Bayntun from CamTAD (Campaign For Tackling Acquired Deafness) gave a presentation outlining the services they provide. They are based at the London Road Community Hospital and offer support to people who wear hearing aids. To benefit from their service you can ring direct on 01332 258143, a referral is not necessary. Mary handed out leaflets to the group including a list of their clinics in the community and a catalogue offering a range of products designed to help people coping with deafness, tinnitus and hearing loss. Anne thanked Mary for her informative talk.	Angela to put the clinic list & catalogue in the waiting room.
Apologies received as above and the minutes of the last meeting agreed to be a true reflection of the meeting in November.	
The group decided to meet for coffee and cake at The Alphabet Gift Shop in Mickleover on Tuesday 30 th January at 2.30pm. Sue will contact Brian and Liz to see if they would like to go along.	Stephanie to ring and book a table for 8 people.
<p>Any other business:-</p> <p>Anne asked the group for ideas for next year's plan. The plan will need to be formulated at the next meeting in March. Anne said she is open to suggestions if anyone has any particular interests and also to ideas for speakers.</p> <p>Anne also asked the members to think if anyone would like to step up and become vice-chair or take over as chair.</p> <p>Anne advised that the chair of the patient group at Belper has emailed asking if the group would be interested in joining them in meetings. The answer was no.</p>	<p>Members to think of priority areas for the group to be included in next year's plan.</p> <p>Anne to email with the group's response.</p>

<p>Any other business continued:-</p> <p>The Mickleover Medical Centre patient group has a new chair and Anne is informally in contact with him.</p> <p>Anne advised that she has found handy tips online on how to keep well during the winter. If anyone is interested Anne will pass on the website links.</p> <p>Anne asked Stephanie for an update on the past questionnaire which the group did concerning satisfaction with doctor appointments. Stephanie advised that the information has been put into a spreadsheet and looks positive but has not been analysed as yet. Jenny offered to do this.</p> <p>Stephanie mentioned that the National Patient Survey results are now available to view online and for our surgery they are very positive.</p> <p>Jenny asked if Stephanie was aware how the new prescription hub was going. Stephanie explained that 2 pilots are currently running but are in the early stages. Feedback is that they appear to be working well and patients are happy with the service.</p>	<p>Stephanie to liaise with Jenny.</p>
<p>Date of the next meeting Thursday 1st March at 6.30pm.</p>	