

**Mickleover Surgery**

**Minutes of the patient group meeting held on Thursday 3<sup>rd</sup> November 2016**

Present at the meeting:-Anne Murfin, Gail Johnson, Jean Parry, Judith Wilmot, Jenney Woolley, Sue Atherton, Liz Greaves, Lesley Wells, Stephanie Shepherd and Angela Maine.

Apologies:-Gerry Fryer and Brian Greaves

Anne opened the meeting by welcoming members of the group and advised of the usual housekeeping.	
Apologies for absence were received as above. Gail and Lesley both apologised for not putting in their apologies for the previous meeting.	
The minutes of the last meeting Thursday 1 <sup>st</sup> September 2016 were reviewed and agreed to be an accurate reflection of the content of the meeting.	
Anne thanked members of the group who helped out with the flu clinics at the surgery. Stephanie also thanked them on behalf of the practice and advised that even though uptake had been slow at the start it had picked up and the campaign had been a success.	
<p>Anne advised that the next part of the meeting would be an open discussion and invited the members to give their thoughts on how the group is running and to raise any ideas for speakers, visits, topics, events etc. It was decided that something needs to be done to raise the profile of the patient group but nothing was put in place.</p> <p>Lesley and Judith left the meeting during the discussion.</p> <p>Stephanie informed the group that the Patient Information Screen which will direct patients through to the doctor/nurse is due to be installed on Monday 14 November 2016 and suggested that it might be a good idea for members of the group to be available in the waiting room to help in assisting patients for the first few days after installation.</p> <p>Rachel, the care-coordinator, at her previous talk said she would be available for a return visit to the group in January.</p> <p>A social event for the group will be planned for early next year.</p>	<p>Members to advise Stephanie of their availability. Stephanie will send confirmation when installation is complete.</p> <p>Stephanie to confirm with Rachel.</p> <p>Member to bring ideas to the next meeting.</p>

Date of next meeting Thursday 5<sup>th</sup> January 2017.

Sue put in her apologise in advance.